

Brendan James Gleeson is licensed to arrange finance under the *National Consumer Credit Protection Act 2009* (Cth.). This Act regulates the activities of lending, leasing and finance broking.

## 1. KEY INFORMATION

<b>Australian Credit Licence holder</b>	Brendan James Gleeson (ABN 20 617 141 539)
<b>Address</b>	67/15 Terminus Street Castle Hill NSW 2154
<b>Phone and e-mail</b>	0404 874 296 <a href="mailto:brendan@gleesonloans.com.au">brendan@gleesonloans.com.au</a>
<b>Australian Credit Licence number</b>	403124
<b>Internal Complaints Officer contact details</b>	Compliance and Customer Service Manager – details as above
<b>External Dispute Resolution Scheme details</b>	Credit and Investment Ombudsman Service Limited phone 1800 138 422 <a href="http://www.cio.com.au">www.cio.com.au</a>

## 2. OUR CREDIT REPRESENTATIVES

We have appointed a number of Credit Representatives to provide services to you. Details of the Credit Representative with whom you are dealing are:

<b>Credit Representative's name</b>	Lester Radford
<b>Address</b>	15b Orient Point Road, CULBURRA BEACH, NSW
<b>Phone</b>	Mobile 0423 184 778 HO: 02 9484 0238
<b>E-mail</b>	<a href="mailto:lester@gleesonloans.com.au">lester@gleesonloans.com.au</a>
<b>Credit Representative number</b>	497 827
<b>External Dispute Resolution Scheme details</b>	Credit and Investment Ombudsman Service Limited phone 1800 138 422 <a href="http://www.cio.com.au">www.cio.com.au</a>

The Credit Representative (or the business for which the Credit Representative acts) will receive the commissions referred to in Part 6 of this document above.

## 3. SERVICES PROVIDED

We will assist you in making the choice of a loan or lease that is suitable for your purposes.

We will provide you with information on a broad range of finance providers and loan products. Once you have chosen a loan or lease that is suitable for you, we will assist in obtaining approval for the finance.

We source finance products from a panel of finance providers. Our current panel comprises the following providers:

### Residential Loans

Adelaide Bank AMP Banking ANZ Bank Australian First Mortgages Bank of Melbourne Bank SA Bank of Sydney Bank of Queensland Bankwest Commonwealth Bank Credit Union Australia	La Trobe Financial Services Liberty Financial Macquarie Bank ME Bank MEZY MKM Capital Pty Ltd NAB Broker National Australia Bank Nationalcorp Home Loans Pepper Homeloans Qudos
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Citibank Finloan Heritage Bank Homeloans Ltd ING Direct	Resicom Resimac St George Bank Suncorp Teachers Mutual Bank The Rock Building Society Westpac
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### Personal Loans

ANZ Direct Money	GE Money NOW Financial
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### Asset & Motor finance

Australian First Mortgages LeaseChoice Liberty Financial	Macquarie Leasing Mildura Finance
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We may also be able to source finance products for you from lenders not listed here.

## 4. INFORMATION WILL BE REQUIRED FROM YOU

Under the NCCP Act, we are obliged to make sure that any loan, or principal increase to a loan, or lease that we assist you to obtain is not unsuitable for you. We will need to ask you a series of questions to make this assessment. The law requires us to:

- make reasonable enquiries about your borrowing objectives and requirements;
- make reasonable enquiries about your financial situation; and
- take reasonable steps to verify the details of your financial situation.

Credit will be unsuitable if, at the time of making the assessment, it is likely that, at the time the recommended loan or lease is made:

- you cannot afford to repay the loan or lease or can afford to repay it only with substantial hardship; or
- the loan or lease does not meet your borrowing objectives and/or requirements.

For these reasons, we must ask you to provide us with a significant amount of information, much of which we will need to verify. It is therefore very important that the information you provide to us is accurate and complete.

If we provide you with credit assistance, we are required to provide you, upon your request, a copy of our preliminary credit assessment for up to seven years.

## 5. INFORMATION PROVIDED BY US

We do not provide financial or legal advice. It is important to understand your legal obligations under a proposed loan or lease and the financial consequences imposed by the debt. If you have any doubts, you should obtain independent financial and legal advice before you enter into any finance contract.

We do not make any representations about the current value of any real estate you finance through us, or the future prospects of its value. You should always rely upon your own enquiries.

## **6. FEES PAYABLE BY YOU**

We may charge you for our services if you apply for a home loan, an investment property loan, a personal loan or a lease. If a fee is to be charged, this will be disclosed to you in a Credit Quote which will be provided to you before applying for finance.

You may need to pay fees to us on behalf of third parties. Again, if these fees are to be paid, they will be detailed in your Credit Quote.

You will need to pay fees to the finance provider. These will be detailed in a Credit Proposal that we will provide to you before applying for finance.

## **7. COMMISSIONS RECEIVED BY US**

We may receive commissions from the finance provider that provides your loan or lease. These are not fees payable by you. Further details of the commission earned by us will be provided in the Credit Proposal that we will provide to you before applying for finance.

We may receive additional commissions or bonuses from finance providers relating to the volume of finance that we arrange. Such payments are dependent upon a number of factors and cannot be quantified at this point.

## **8. COMMISSIONS AND FEES PAYABLE BY US**

Referrals from a broad range of sources are sourced by us and our representatives. For example, we or our representatives may pay commissions or fees to call centre companies, real estate agents, accountants, solicitors or other businesses for referring you to us. These are not fees payable by you. Any referral fee or commission paid in relation to your referral will be disclosed in the Credit Proposal that will be given to you before applying for finance.

## **9. OUR INTERNAL DISPUTE RESOLUTION SCHEME**

We hope that you are delighted with our services. However, if you have any complaints, you can raise these directly with the representative with whom you are dealing. If you are not satisfied with the response that you receive, you may contact our Compliance and Corporate Standard Manager, by telephoning 02 9446 1578, or writing to 44 Castle Hill Road, , West Pennant Hills NSW 2125.

When we receive a complaint, we attempt to resolve it as quickly as possible, subject to a full investigation of all the circumstances involved.

## **10. OUR EXTERNAL DISPUTE RESOLUTION SCHEME**

If you are not satisfied with the outcome of your complaint, you may refer the matter to the Credit Ombudsman Service Limited, an ASIC-approved External Dispute Resolution scheme. External dispute resolution is a service provided at no cost to you, giving you access to an independent mechanism for the resolution of specific complaints or disputes.

## **11. PRIVACY DISCLOSURE STATEMENT**

We are collecting personal and financial information about you to provide you with our broking services.

1. The information you provide will be held by us and our mortgage aggregator, Beagle Finance Pty Ltd trading as LoanKit (Australian Credit License 383640).
2. We may use credit information and any other information you provide to arrange or provide finance and other services.
3. We may exchange the information with the following types of entities
  - Persons who provide finance or other products to you, or to whom an application has been made for those products.
  - Financial consultants, accountants, lawyers and advisers.
  - Any industry body, tribunal, court or otherwise in connection with any complaint regarding our services.
  - Any person where we are required by law to do so.
  - Any of our associates, related entities or contractors.
  - Your referees, such as your employer, to verify information you have provided.
  - Any person considering acquiring an interest in our business or assets.
  - Any organisation providing online verification of your identity.
4. We will not disclose your information to overseas entities.
5. You may gain access to the personal information that we hold about you by contacting us. You can also contact us for a copy of our privacy policy. Our privacy policy contains information about how you may access or seek correction of the information we hold about you, how we manage that information and our complaints process. LoanKit's privacy policy is available from [www.loankit.com.au](http://www.loankit.com.au).

If you do not provide the information we may be unable to assist in arranging finance or providing other services.

## **12. DO YOU HAVE ANY QUESTIONS?**

If you have any questions about this Credit Guide or about any other aspect of our services, please do not hesitate to ask us at any time. We are here to assist you.

## Privacy Disclosure Statement and Consent

I/We consent to you using personal, financial and credit information about me/us for the purpose of arranging or providing credit, insuring credit, and for direct marketing of products and services offered by you or any organisation you are affiliated with or represent.

The personal information provided by me/us will be held by you. I/We can obtain a copy of your Privacy Policy at [www.loankit.com.au](http://www.loankit.com.au). Your privacy policy contains information about how I may access or seek correction of my personal information, how you manage that information and your complaints process. If I/we do not provide the requested personal information you may be unable to assist in arranging finance or providing other services.

You may disclose personal information about me/us to the following types of entities, some of which may be located overseas:

- persons who provide credit or other products or services to us, or to whom an application has been made for those products or services;
- financial consultants, accountants, lawyers and advisers and loan submission services.
- any industry body, tribunal, court or otherwise in connection with any complaint;
- any person where you are required by law to do so;
- any of your associates, related entities or contractors (including printing/publication/mailling houses, IT service providers, cloud storage providers, lawyers/accountants);
- our referees, such as our employers, to verify information we have provided;
- any person considering acquiring an interest in your business or assets;
- any organisation providing online verification of our identities.

### Credit Information

I/We hereby authorise you to receive information from any lender about our credit affairs, and to provide any relevant real estate agent, lawyer, conveyancer, agent or person authorised by me to access my information, with details of whether finance has been approved for us, and if it has, the terms of that approval, including providing a copy of any approval letter.

I/We appoint you as our agent to obtain our credit information from a credit reporting body on our behalf.

### Receiving Information Electronically

I/We consent to receiving credit assistance documentation and loan application information electronically.

Full Name of Applicant 1	Signature of Applicant 1	Date
Full Name of Applicant 2	Signature of Applicant 2	Date
Full Name of Applicant 3	Signature of Applicant 3	Date
Full Name of Applicant 4	Signature of Applicant 4	Date
Name of Appointed Credit Service Provider; Lester Radford Mobile: 0423 184 778	Name and contact details of Appointed Credit Service Provider's Organisation (if applicable) Email: <a href="mailto:brendan@gleesonloans.com.au">brendan@gleesonloans.com.au</a> Mobile: 0404 874 296	